



Dedicated to Your Comfort, Support and Style

**OWNER'S MANUAL**

[chill-outchair.com](http://chill-outchair.com)



Congratulations on the purchase of your new Chill-Out Chair! This Owner's Manual refers to our complete alternative seating line.

If this manual and the video tutorials on **chill-outchair.com** do not answer your questions, please contact our customer service department at **1-800-661-9915**.

We hope you enjoy your Chill-Out Chair for many years to come!

Remember to always "Cycle Hard" and "Chill-Out" often!

**IMPORTANT!** Keep this manual for future reference. Additional copies available at [chill-outchair.com](http://chill-outchair.com)



## WARNING

**Please read and understand these instructions for use before using the device. If the instructions are not followed serious injury could occur.**

- ✓ This is an alternative seating device, consult a qualified professional for the proper setup, application and safety of this product for each user.
- ✓ Device Can Tip. To avoid injury:
  - ✓ Avoid excessive rocking action.\*
  - ✓ Avoid uneven surfaces.
  - ✓ Lock rear castor wheel.\*
  - ✓ Read & understand Owner's Manual.
- ✓ Set both wheel brakes before transferring occupants.\*
- ✓ Ensure all quick release clamps are closed and tight before positioning user on device. Improperly adjusted quick releases can cause the Chair and/or accessories to move unexpectedly.
- ✓ Do not alter or modify any component on the device. Freedom Concepts does not accept responsibility for any modifications or alterations made to the device after it leaves the factory. Customers modifying or altering the device do so at their own risk.
- ✓ Inspect this product and accessories regularly for loose or missing screws, metal fatigue, cracks, broken welds, missing attachments, general instability or other signs of excessive wear.

\*Only applicable to Roll'er models

\*Only applicable to Rock'er models



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# Series Models

Chill-Out Chairs are part of the Freedom Concepts family of premier, custom-designed products that support an inclusive world for all users. They bear our highest commitment to quality. Since day one, our innovations have been driven by the challenges heard from families, therapists, medical professionals and users. We want to help more children and adults benefit from the comfort, positioning and sense of inclusion that our Chairs provide. Our goal is to help you create an environment that one can be inspired in, focus in, learn in, play in, eat in, relax in and of course, Chill-Out in!

## ROCK'ER CHAIR



Known for its adjustable tilt and calming rocking motion, the Rock'er can improve the user's alignment and redistribute pressure. The Chair can be locked into the optimal tilt position with the aid of the ottoman, setting the Chair to the ideal angle of tilt suitable for the user's needs. Featuring our deep "V" design and systematic foam construction, the Rock'er provides the ultimate in support and comfort.

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## ROLL'ER CHAIR



With a rolling wheelbase, the Roll'er can reduce the number of transfers required throughout the day - Perfect for therapy settings, home or school. With upright positioning and the same deep "V" foam design as all Chill-Out Chairs, the Roll'er keeps users secure and positioned for maximum engagement and participation.

All products and services are subject to change at any time without notice, at the sole discretion of Freedom Concepts. Freedom Concepts reserves the right to discontinue any product at any time.

# Accessories

## 3-Point Padded Pelvic Positioning Belt

The pelvic support pad is made of premium foam and is covered in matching fabric. It is secured by three points of attachment and was designed for comfortable and secure support. Its large surface area disperses pressure across a broad area.

*Always ensure that all three buckles are snapped in place when using the belt.*



## 3-Piece Positioning Aids

These three foam wedges provide flexible and adaptable support to the user. The positioning aids are covered in matching fabric and can be used to properly position users who need extra support while using their Chill-Out Chair. The positioning aids can be tucked underneath the cover with the Chair's existing foam or can be used on top of the Chair for multi-use settings.



## Adjustable Occipital Headrest

The Adjustable Occipital Headrest provides targeted support for the neck and head, and can be adjusted on-the-fly to grow along with the user. The Adjustable Occipital Headrest comes attached to the Chair with a tough Velcro strap and can be removed and adjusted as desired.



## Feeding/Activity Tray

\*Only Available on Roll'er Chairs

Perfect for feeding, activities or communication, the Feeding/Activity Tray is the ideal accessory to assist with individual development. The Feeding/Activity Tray has three quick release levers that allow you to adjust the height and tilt of the tray, as well as swivel the tray back and forth from the occupant.

**Tilt** - The top quick release lever allows the tray to be tilted up and down.

**Swivel** - The middle quick release lever allows the tray to swivel back and forth.

**Height** - The bottom quick release lever allows the tray to be raised and lowered.



## Ottoman Support Kit

\*Only Available on Roll'er Chairs

Bring your Roll'er Chair's ottoman anywhere you go with our Ottoman Support Kit! This easy-to-install Ottoman Support Kit lets users maintain leg elevation while traveling from room-to-room and protects the ottoman fabric from a dirty floor. The Ottoman Support Kit is retractable and can be tucked underneath the Chair by loosening the thumb screws under the Chair.



## Powder-Coated Pushbar

\*Only Available on Roll'er Chairs

The Powder-Coated Pushbar allows users to steer the Roll'er Chair with precision and can be used as a storage space for the Feeding/Activity Tray.



## Using a Quick Release Lever

Some of our accessories use quick release levers to make adjustments.



To loosen a quick release lever, pull the handle out roughly 90 degrees so it forms a line with the bolt.



To tighten a quick release lever, push the handle inward so it makes a "V" shape with the bolt.

# Accessories

## Removable Abduction Pommel

The Removable Abduction Pommel sits between the user's legs to encourage hip abduction. The pommel is attached to the Chill-Out Chair with strong Velcro straps and can be removed as desired.



## Rock'er Roll'er Base

\*Only Available on Roll'er Chairs

Our All-Terrain Wheel Kit lets you take your Roll'er Chair on almost any outdoor adventure! Now you can bring your Chill-Out Chair out on the patio, along on camping trips or anywhere life takes you. The removable wheels help navigate bumpy terrain, absorb vibration from travel and provide increased traction.



## Activity Wedge

The Activity Wedge is perfect for encouraging upright positioning during feeding time, play time, or Chill-Out time. The wedge attaches to the Chair using strong Velcro straps and can be easily removed as desired.



## Additional Resources

For how-to videos, evaluation forms, and more additional resources about Chill-Out Chairs, visit [chill-outchair.com](http://chill-outchair.com).

## Simulated Lamb's Wool Cover

Our Simulated Lamb's Wool Cover wicks away moisture and responds to fluctuating body temperature. This soft cover helps to evenly distribute pressure while providing the user with additional comfort. Additionally, the cover can be added to increase tactile stimulation.

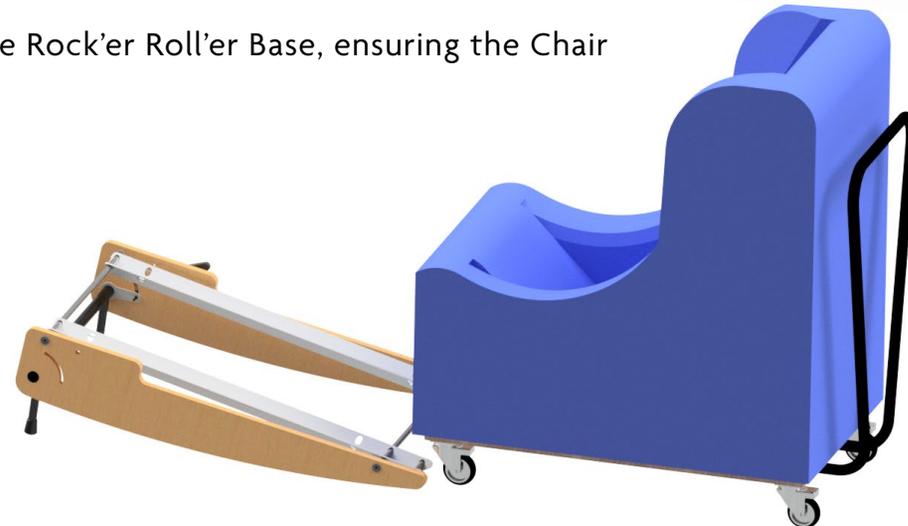
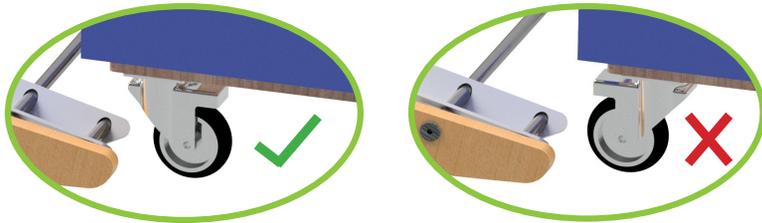
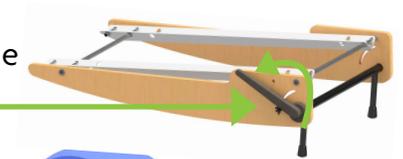


## Rock'er Roll'er Base

\*Only Available on Roll'er Chairs

The Rock'er Roll'er Base allows you to turn your Roll'er Chair into a Rock'er Chair! To use the Rock'er Roll'er Base, follow these steps:

1. The Chill-Out Chair must not be occupied while transferring the Chair onto the Rock'er Roll'er Base. Remove ottoman from Chair before mounting.
2. Engage and lock the kickstand in the downward position, locking the front of the Rock'er Roll'er Base in the raised position. Ensure the quick release lever is in the locked position before proceeding.
3. Line up your Roll'er Chill-Out Chair at the rear of the Rock'er Roll'er Base, ensuring the Chair castors are in the forward rolling position.

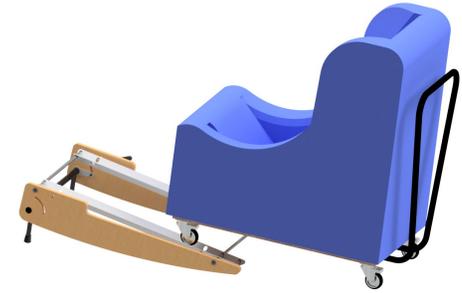


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## Rock'er Roll'er Base (Continued)

\*Only Available on Roll'er Chairs

4. Using the front handle, roll and lift the front of the Chill-Out Chair onto the tracks, until the front castors are in front of the rear crossbar.

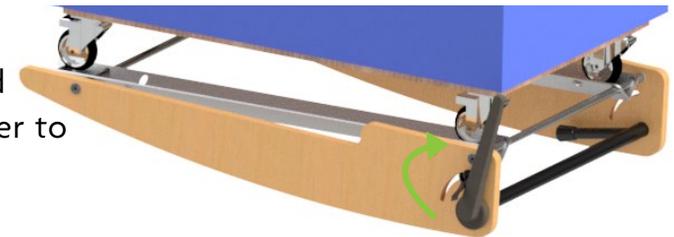


5. From the rear of the Chill-Out Chair, continue mounting the Chair onto the base by pushing the Chair towards the front of the base. When the rear castors approach the track, lift the Chair using the rear handle until the rear castors settle on the track between the rear crossbar and wheel stop. Ensure all castors remain in the forward rolling position.



6. Engage the lock on the rear castor of the Chill-Out Chair.

7. Release the quick release lever on the kickstand handle. Slowly move the kickstand handle to the upward position, retracting the kickstand. Engage the quick release lever to lock the kickstand in the upward position.



8. Your Chill-Out Chair is ready for an occupant.

### Questions?

If you have questions about your Chill-Out Chair or any accessories, please contact us. Our Customer Service Team will be happy to help you.

**Call Us Toll Free: 1-800-661-9915**

**Email Us: [mobility@freedomconcepts.com](mailto:mobility@freedomconcepts.com)**

### How-To Video

A detailed how-to video for the Rock'er Roll'er Base is available on our website! Visit: [chill-outchair.com/resources/how-to-videos/](http://chill-outchair.com/resources/how-to-videos/) to watch it.

**[chill-outchair.com](http://chill-outchair.com)**



# Chill-Out Chair Maintenance Guidelines

Your Chill-Out Chair slip cover is designed for comfort and durability. The outer fabrics vary and are resistant to bacteria, stains, mildew and soiling with some having a water repellent finish. These fabrics pass California Technical Bulletin #117 - 2013 Fire Code, NFPA260 Class 1 Fire Code. They also pass UFAC Class 1 (Cigarette Burn) Fire Code. **All fabrics are machine washable (water-based cleaning agents recommended) except for our Shore series. Always let fabrics air dry.**

## Cleaning Instructions:

### Outer Fabric:

Do not use solvent based cleaners, dry cleaning products, or bleach. This will eventually harm the fabric. If bleach must be used, a solution of three parts water to one part bleach is recommended. Ensure the bleach solution is completely rinsed.

### General Cleaning:

- Wash fabric with plain water, a mild soap solution or a customary upholstery foam shampoo. For stubborn stains, use a soft brush.

### Stain Treatment:

- Blood, body waste, food, beverages, cosmetics, perspiration, medication: Use an enzyme-type detergent (such as Tide® or Cheer®) mixed with water-based cleaning products or a mild germicidal detergent.

### Ink, Markers, Crayons:

- Clean with a strong water-based cleaner.

Note: some inks may cause permanent stains.

### Chewing Gum, Grease, Tar:

- Harden with ice, carefully remove hardened substance with a dull scraper; and then use the same cleaning method as for ink removal.

### Medbloc Liner:

The liner is a lightweight, washable polyvinyl that is durable and cleanable while withstanding its suppleness and impermeability. This product is also phthalate-free, shrink-resistant, and washer/dryer safe.

### Soils or Stains:

- Only neutral soap suds and lukewarm water required.
- Rinse with water.
- Do not use harsh detergents, cleansers, or solvents.

### Hard to clean spots:

- Use standard liquid polyurethane cleansers and/or soft bristle brush.
- Pre-soak if needed.

### Disinfection:

- Dilute disinfectants and/or germicides as specified on the chemical manufacturer's label
- Use only in those dilutions recommended by the manufacturer.

## Recommended User Size Ranges

Chill-Out Chair Size	Height Range (IN)	Height Range (CM)	Weight Range (LBS)	Weight Range (KG)
<b>Small</b>	40" - 52"	102 - 132	30 - 80	14 - 36
<b>Medium</b>	50" - 62"	127 - 157	55 - 120	25 - 54
<b>Narrow Large</b>	60" - 68"	152 - 173	70 - 155	32 - 70
<b>Large</b>	60" - 68"	152 - 173	90 - 175	41 - 79
<b>Extra Wide Large</b>	60" - 68"	152 - 173	175 - 300	79 - 136



Freedom Concepts was born from a special request to build a bike for a special needs child. This one bike was such a huge success that it opened the door to many new requests and the birth of a company. Today, bikes from Freedom Concepts can be found throughout the world. We continue to innovate and develop not only bikes, but other unique items like Chill-Out Chairs and climbers. Visit us online to see our latest creations or give us a call.

**"Give us a need, we will find a concept."**

Ken Vanstraelen  
PRESIDENT

## Chill-Out Chair Warranty Information

All Chill-Out Chairs are offered with a complete one-year warranty on all foam, fabric, and accessories. Freedom Concepts will cover all parts, freight, and service costs on approved warranty claims within the first year. Afterwards, any parts / service issues that occur will be handled through Freedom Concepts' Parts & Service department at an additional cost to the customer.

Chill-Out Chairs ordered with the "TEC Foam" option receive a special three-year warranty on the foam plug only. Additional foam warranty is available for purchase on all styles of Chill-Out Chair and on all foam packages. Lifetime foam warranty can be purchased on "TEC Foam" chairs. All warranties are non-transferrable and only apply to the original owner of the product.

All Freedom Concepts warranty is conditional to the equipment having been handled and maintained adequately by the owner. If product failure occurs from neglect or misuse, Freedom Concepts reserves the right to void warranty.

*Freedom Concepts reserves the right to alter or change warranty policies at any time and without notice.*

## Chill-Out Chair Dimensions

Chill-Out Chair Size	Overall Length		Overall Height		Overall Width		Seat Width		Seat Depth		Seat Height		Rock'er Weight		Roll'er Weight	
	(IN)	(CM)	(IN)	(CM)	(IN)	(CM)	(IN)	(CM)	(IN)	(CM)	(IN)	(CM)	(LBS)	(KG)	(LBS)	(KG)
<b>Small</b>	26"	66	32"	81	19"	48	12"	30	12"	30	23"	58	21	9.5	30	13.6
<b>Medium</b>	30"	76	35"	89	21"	53	14"	36	14"	36	28"	71	26	11.8	37	16.8
<b>Narrow Large</b>	36"	91	41"	104	22"	56	14"	36	16"	41	34"	86	33	15	42	19
<b>Large</b>	36"	91	41"	104	24"	61	16"	41	16"	41	34"	86	36	16.3	46	20.9
<b>Extra Wide Large</b>	36"	91	46"	117	31"	79	21"	53	17"	43	34"	86	46	20.9	56	25.4

# Find Your Freedom!

Working closely with physical and occupational therapists, Freedom Concepts ensures all of our adaptive bikes provide a highly effective and measurable therapeutic benefit to our riders. Riders can build muscle strength, learn new movement patterns, and pedal towards individualized therapy goals, all while experiencing the thrill of riding a bike! If our current products don't meet your needs, we can design and custom-build a bike that will.

1-800-661-9915 • [freedomconcepts.com](http://freedomconcepts.com)

**CYCLE** HARD! **CHILL-OUT** OFTEN!



ADAPTIVE BIKES

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CREATING A CYCLE OF *mobility*

